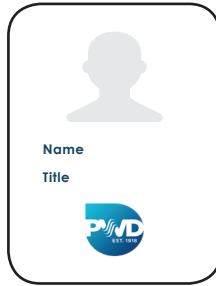




# WAYS TO IDENTIFY A PWD EMPLOYEE

Not sure what our staff looks like? PWD employees and fleet should be easily identifiable. Here are what to look for:

- All PWD employees carry photo I.D. badges and must show them upon request.
- Field personnel wear uniforms that are light blue, navy blue or neon yellow. A logo patch is above their left side chest pocket, and a name patch is on the opposite side.
- All employees drive a PWD vehicle when reporting to a customer's home for a service call or appointment.
- Staff will not show up unscheduled to customers' homes, except for emergencies, service starts or stops, and meter repairs or replacements.
- Employees will never sell you anything or take a payment from you.



If you have questions or concerns, call our Customer Care Department at 661-947-4111.

## Board of Directors

Robert E. Alvarado, Division 1

Joe Estes, Division 2

Marco Henriquez, Division 3

Kathy Mac Laren, Division 4

Vincent Dino, Division 5

## Executive Team

Dennis D. LaMoreaux  
General Manager, CEO

Adam Ly  
Assistant General Manager, COO

Michael Williams  
Finance Manager, CFO

The Pipeline is published by Palmdale Water District's Public Affairs Department.

EDITOR/WRITER  
Judy Shay, Public Affairs Director

WRITER/DESIGNER  
Laura Gallegos, Public Affairs Specialist

## Mission Statement

Since 1918, the Palmdale Water District has provided high-quality water at a reasonable cost. We pride ourselves on great customer service; advocating for local water issues that help our residents; educating the community on water conservation; and leading our region in researching and implementing emerging technologies that increase operational efficiency.



## FREE Wi-Fi

Free internet access at PWD's main office is available from 7 a.m. – 8 p.m. Monday–Friday. The public can access it by logging on as a PWD guest and accepting the terms/conditions of using the service.



## Your Guide to What's Happening in Palmdale

Stay in the know about Palmdale programs, events and news with Palmdale Magazine. Mailed three times a year to Palmdale residents, it's also available for viewing online at [www.CityofPalmdale.org](http://www.CityofPalmdale.org).

## Looking to grow your business?

Call 661/267-5120 today to discover how affordable advertising in Palmdale Magazine can be for your business and learn how you can save 25%.



Palmdale Water District

# the PIPELINE

Volume 4 Issue 4

Winter 2018



## PWD, Partners Celebrate Start of Water Banking Project & Nature Park

Palmdale Water District (PWD) officials recently joined the City of Palmdale, California Department of Water Resources and other local water agencies to break ground for a project that will recharge water underground and provide a nature park for the community.

The ceremonial event on Nov. 15 marked the start of construction of the \$17 million Upper Amargosa Creek Recharge Project, which will divert the State Water Project's water from the California Aqueduct to recharge basins where it will percolate into the aquifer. The recharge basins will be located near 25th Street West and Elizabeth Lake Road, where plans also call for a natural recreational park with a walkway bridge.

The project is important to PWD because it will increase the groundwater supply at its existing wells, allowing for greater operational flexibility in its water delivery system. The recharge capacity is expected to be in the range of 1,600 to 2,300 acre-feet of water per year.

"We are very pleased to be involved in this multi-agency partnership that will benefit our community in more ways than one," said PWD General Manager Dennis D. LaMoreaux. "For our ratepayers, this is one way to secure more water for the future. Our groundwater will be less restricted."

According to plans, the project is divided into two phases. The initial work will involve constructing a 48-inch conveyance pipeline that will be used to move water from the aqueduct to the recharge site. During the second phase, the construction of recharge basins, Amargosa Creek realignment, habitat restoration, and creation of a nature park for public use will take place.

(Continued on page 2)

## UPCOMING EVENTS:

### Holiday Office Closure

December 21- January 1

### Plant Maintenance, Jan. 1 - 31

The Leslie O. Carter Water Treatment Plant is scheduled to be temporarily shut down for maintenance in January. Customers may notice their water has a "milky" appearance during this time. This is due to air bubbles in the water pumped up from underground wells. Please be assured that the water is safe to drink.

### Board Meetings

Mondays @ 6 p.m.  
PWD Board Room  
2029 E. Avenue Q, Palmdale  
January 14 & 28  
February 11 & 25  
March 11 & 25

### Blood Drive

Tuesday, January 8 @ 9 a.m. - 3 p.m.  
PWD Board Room  
2029 E. Avenue Q, Palmdale

### FREE Landscape Workshops:

**Caring for Roses**  
Saturday, January 12  
9-11 a.m. @ Antelope Valley College  
3041 West Avenue K, Lancaster (Room TE3)

### Fruit Trees – Pruning & Caring

Saturday, February 9  
9-11 a.m. @ Antelope Valley College  
3041 West Avenue K, Lancaster (Room TE3)

**Attention: This publication is available in Spanish on our website at [palmdalewater.org](http://palmdalewater.org).**  
**Atención: Esta publicación está disponible en español en nuestro sitio web en [palmdalewater.org](http://palmdalewater.org).**

## Employee Spotlight:

Adam Ly, Assistant General Manager/  
COO

Recently hired Palmdale Water District Assistant General Manager/COO Adam Ly (pronounced "Lee") has been climbing the water industry career ladder for the past 22 years. He started as an intern at Metropolitan Water District in La Verne in the 1990s and later worked for three Southern California cities and a private water company.



ADAM LY

But the hopscotching days are over. Adam believes he has found a "home" at PWD.

"It was time for me to finally find a home where I can stay long term," Adam said. "I am very happy to be here. I want to contribute to PWD's success."

Adam was hired in mid-August for a position that was unfilled for more than one year. As the AGM, he oversees four departments – IT, Operations, Engineering and Facilities – with about 50 employees. As a water industry veteran, he has performed many of the duties that now fall under his supervision. Some of his former job titles include lab supervisor, engineer, water quality supervisor, project manager and treatment plant operator.

In his new role, Adam also hopes to assist PWD with envisioning the future to meet the community's water needs while also helping ratepayers understand the value of water.

"Adam brings a wealth of experience and knowledge of the water business," said General Manager Dennis D. LaMoreaux. "I know he will have a positive impact on PWD through the position of AGM."

Most recently, Adam worked for Liberty Utilities, a private water company in Downey, in water quality and business opportunities. His experience also includes years with the City of Riverside as a Water Quality Manager and the City of Pomona as a Water Quality Engineer. At the City of Anaheim, he worked as a Senior Chemist then later returned as a Principal Chemist. In between his two stints in Anaheim, Adam veered off the water industry path and spent three years with a biomedical research lab.

Adam, who double majored as an undergraduate, received his Bachelor of Science in Chemical Engineering, Bachelor of Science in Chemistry and MBA from the California State Polytechnic University, Pomona. He is licensed by the state of California as a civil engineer and has Water Treatment T5 and Water Distribution D5 certifications, as well as a Water Quality Analyst Level 4 certification from the American Water Works Association.

A married father of three boys, Adam enjoys traveling, hiking and spending time with his family.

## Construction at Littlerock Dam Continues

The Roller Compacted Concrete (RCC) batch plant has been fully assembled at the Rocky Point area of Littlerock Dam for the construction of a grade-control structure. The RCC batch takes all the ingredients needed to make RCC, such as rock, sand, cement and water, and blends the mix in correct portions. Having the plant onsite ensures a high-quality product and helps reduce costs. Crews from contractor ASI Construction have already installed de-watering wells and removed sediment to prepare for the pouring of RCC for the grade-control structure, which is required for the protection of the endangered arroyo toad during sediment removal to restore the dam's full water capacity to 3,500 acre-feet. Construction of the structure is scheduled to be completed in early 2019.



## Water Banking (Continued from page 1)

The entire 87-acre project will have a 38-acre nature park, 22 acres of native habitat and seven acres of open-stream channel. The recharge basins will be constructed on about 20 acres to the east and west of 25th Street West. In the future, the basins may also receive recycled water from the Sanitation Districts of Los Angeles County.

The city of Palmdale is the lead agency in the project. The other partners who will benefit from the water banking are the Antelope Valley-East Kern Water Agency and the Los Angeles County Waterworks Districts. PWD's share of the \$17 million cost is \$1.25 million.



An artist's rendering of the proposed recreation area includes a nature park for the community.

"The dual purpose of recharging water and creating a recreational area for the community is a win-win," said PWD Board Vice President Kathy Mac Laren. "I am personally thrilled that this project has the potential to put recycled water to good use."

If plans go accordingly, the project should be completed in about one year.

## Water Ambassadors Academy Graduates First Class; Registration Opens for 2019



Seventeen community members are now officially PWD Ambassadors after graduating from the first class of the Water Ambassadors Academy in October.

The Ambassadors attended all three evening sessions to learn about PWD's infrastructure, water sources, finances, projects and facilities. It was followed by a tour of the Littlerock Dam and the Leslie O. Carter Water Treatment Plant. In all, they spent more than 10 hours at the Academy.

It was such a success that we are ready for our 2019 class! The next FREE Academy is scheduled for 5:30-7:30 p.m. Wednesdays, March 13, 20 and 27, and 9 a.m.-1 p.m. Saturday, March 30. The evening classes are staff presentations while the Saturday is for a tour and graduation. Participants are required to attend all four sessions to graduate.

For more information, contact PWD Public Affairs Specialist Laura Gallegos at 661-441-5944. To sign up for the Academy, contact Laura or go to [palmdalewater.org/waterambassadors](http://palmdalewater.org/waterambassadors).

## \$22.96 Million Budget Adopted for 2019

The Palmdale Water District Board of Directors has approved a \$22.96 million budget for fiscal year 2019, which begins in January. The budget is \$1.18 million less than its 2018 budget of \$24.14 million.

### Highlights:

- Operating revenues expected to be about \$25.74 million, based on 17,250 acre-feet of water sales and a 4.25 percent rate adjustment
- Anticipated expenses to be about \$22.96 million
- \$100,000 allocation for a new rate study for years 2020-2024; workshops and public hearings to be held
- Increase of about \$650,000 for personnel costs, includes filling three vacant and two new positions
- \$57,000 for 2018 election expenses
- 2019 year-end reserves estimated at \$11.65 million

## Now Offering FREE Residential Water Survey

This FREE program is available to PWD property owners and tenants who want help identifying leaks and irrigation issues at their residences. A Field Customer Care Rep will visit the home to review options for reducing water use and to check for possible issues with faucets, showers, toilets and water heaters.

For more information about the program, please call Water Conservation Aide Linda Trevino at 661-456-1001.

## PROP 218: Study to Begin 2019

Every five years, PWD conducts a Proposition 218 rate adjustment study. The study is conducted by a third party who considers various factors such as water demand and infrastructure needs to determine the recommended rate adjustments, if any, for 2020-2024. Public workshops will be held in mid-2019.

## HOW DO YOU PAY?

BREAKDOWN ON WAYS PWD CUSTOMERS SUBMITTED PAYMENTS IN 2018 (Jan. 1 – Sept. 30)



## ELECTRONIC PAYMENTS By Type

