



PALMDALE WATER DISTRICT

A CENTURY OF SERVICE

PRESS RELEASE

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FOR IMMEDIATE RELEASE

PWD WARNING RESIDENTS ABOUT UTILITY IMPOSTER

Palmdale, CA – Palmdale Water District (PWD) is cautioning the community about a man impersonating a water agency employee and collecting bill payments from residents.

PWD is warning against falling for this scam and reminding customers that District employees do not collect payments at people's homes.

Recently, a woman living in the Pearblossom Highway and 37th Street East area of Palmdale paid a man about \$200 after he gave her a fake water bill. The victim said that the man drove a truck with a red and white logo and claimed he worked for PWD or the Department of Water & Power (DWP).

“We want to remind everyone that we never send employees to collect on bills at people's homes,” said PWD General Manager Dennis D. LaMoreaux. “If you are approached for payment, it should be a red flag that it's fraud.”

All bills sent by PWD are done through the mail. Payments should be

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made online, by mail, by phone, at the District office or at 7-Eleven, Family Dollar or ACE Cash Express locations. Customers with questions about their bills can call PWD at 661-947-4111.

Since 1918, the Palmdale Water District has provided high-quality water at a reasonable cost. We pride ourselves on providing great customer service; advocating for local water issues that help our residents; educating the community on water conservation; and leading our region in researching and implementing emerging technologies that increase operational efficiency. For more information about PWD, visit www.palmdalewater.org.

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