

the PIPELINE

Palmdale Water District

SPRING 2023 | VOLUME 9 ISSUE 1



PWD Mandatory Water Conservation Reverts to Voluntary after Wet Winter

With rain and snow levels at above historical averages, Palmdale Water District (PWD) has rolled back its mandatory water conservation guidelines, eliminating fines for off-day watering and drought surcharges.

Customers are now encouraged to limit irrigation to any three days of the week and avoid the hottest hours of the day. PWD is no longer patrolling for off-day watering violations. Also, the 40-cent per unit drought surcharge added to water used in Tiers 3-5, the non-essential usage tiers, will end on April 1.

At the recommendation of staff, the PWD Board of Directors voted 5-0 on March 13 to revert to the

supply looks good this year, but conservation is still very important.”

As of mid-March, PWD has received a 35% water allocation from the State Water Project (SWP), and the Littlerock Reservoir is full. The snowpack in the Northern Sierra, which supplies the SWP water, is well above average. However, there is still hesitancy for a formal declaration to end the drought.

“There is hesitation from officials to say that the drought is over,” Thompson said. “Experience from the last few years, especially in 2022, has made everyone cautious. We’re having very wet and dry cycles, so it’s all very unpredictable.”



Littlerock Dam overflowing after severe rainstorms in January.

Based on the standard goal to save 5,000 acre-feet of water for 2024 and each following year, PWD’s water supply would be short 12% this year if the SWP does not increase the 35% allocation. (The 12% shortfall is the percentage PWD is requesting for customers to conserve this year compared to 2020.) SWP will issue final allocations before June. An acre-foot of water is equal to 326,000 gallons. A family of four in Palmdale uses an average of 190,000 gallons of water annually.

Most of the state had been in a historic drought after three straight years of dry weather. Prior to this winter, the last significant wet weather experienced in the state was in early 2019.

“This is not the last drought we’re going to see in California. So, valuing and conserving our water is something we all need to continue to embrace,” Thompson said.

To help save water, customers are urged to take advantage of PWD rebates. This year, several new rebates for residential and commercial accounts are being offered. For details on the new rebates, see page 2 or go to www.palmdalewater.com.

voluntary phase of its Water Shortage Contingency Plan (WSCP). The guidelines of the voluntary phase also include a 12% conservation rather than the 20% in the mandatory phase. In addition, the Water Waste Policy remains in effect and includes no outdoor watering 48 hours after measurable rain and requirements for fixing leaks within one week of discovery.

Until the state rescinds its Stage 2 mandate, PWD must continue with the voluntary phase of its WSCP.

“We can all finally relax a little bit,” said former PWD Resource and Analytics Director Peter Thompson Jr. “This has been a long drought, and we appreciate the efforts of our customers who responded to our call for conservation. Our water

IN THIS ISSUE:

- Water-Saving Rebates - Page 2
- Pure Water AV - Page 3
- Earth Day Competition - Page 4

CALENDAR

Board Meetings

Mondays @ 6 p.m.
2029 East Avenue Q
March 27
April 10 & 24
May 22

EVENT

Water-Wise Workshop:
Smart Gardening for
Beginners
Wednesday, June 21
@ 5-6:30 p.m.
Legacy Commons, 930 East
Avenue Q-9, Palmdale

PWD CLOSURE

Memorial Day
Monday, May 29

Attention: This publication is available in Spanish on our website at palmdalewater.org.

Atencion: Esta publicacion esta disponible en espanol en nuestro sitio web en palmdalewater.org.

NEW

WATER-SAVING REBATES

Take advantage of PWD's newest rebates for residential and commercial customers. Save money and water!

Residential:



**HOT WATER
RECIRCULATING
PUMP**

\$125 rebate



**MOISTURE
RETAINING SOIL
ADDITIVE**

\$40 rebate per bag



**FLUME METER
(FLOW MONITOR)**

\$100 rebate

Commercial:



**CONTROLLER
CARTRIDGE**

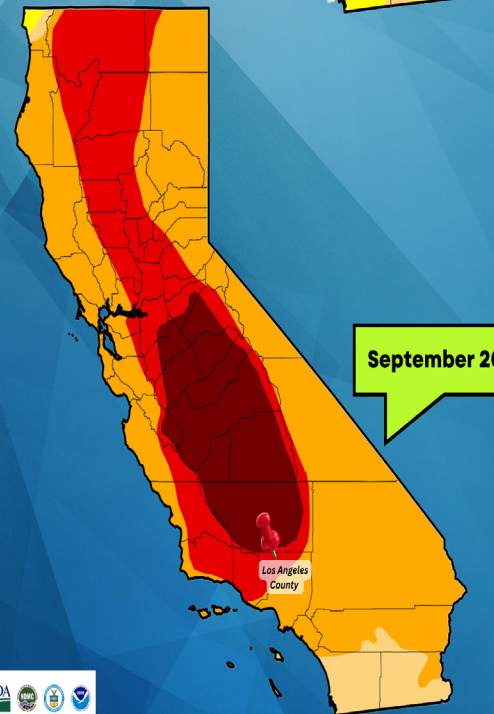
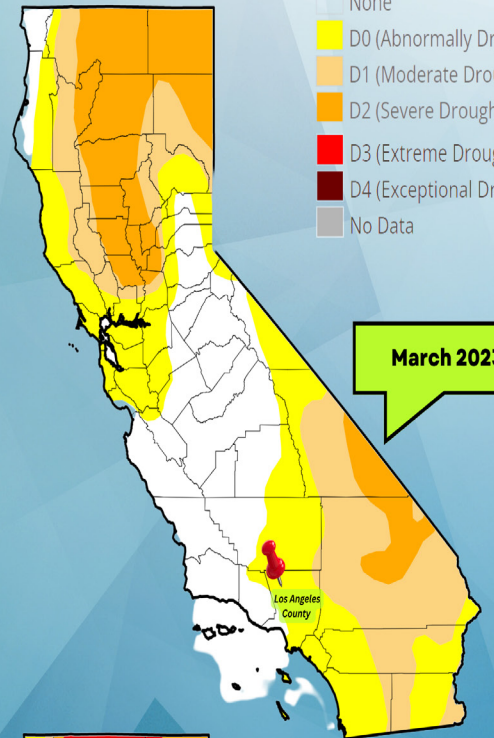
\$500 rebate per
cartridge

Apply online at palmdalewater.org
or call Water-Use Efficiency Specialist
Maria Avelar at 661-947-1001.

CALIFORNIA DROUGHT 6-MONTH COMPARISON MAPS

Drought Classification

- None
- D0 (Abnormally Dry)
- D1 (Moderate Drought)
- D2 (Severe Drought)
- D3 (Extreme Drought)
- D4 (Exceptional Drought)
- No Data



5 tips to help you save water

-
- 01 TAKE 5 MINUTE SHOWERS
 - 02 ADJUST YOUR IRRIGATION SYSTEMS TO WATER AS NEEDED
 - 03 USE COMPOST FOR PLANTS AND GARDENS
 - 04 CHECK YOUR HOME FOR LEAKS
 - 05 CONVERT YOUR LANDSCAPE INTO XERISCAPE



Water-Wise Workshop: Smart Gardening for Beginners



Guest Speaker: Erin Harris
Master Gardener



Learn the basic techniques of backyard composting, worm composting, water-wise gardening, grass-cycling, and edible gardening.

Wednesday, June 21, 2023

5-6:30 p.m.

Legacy Commons, 930 East Avenue Q-9, Palmdale



All attendees will be entered in a raffle to win a 65-gallon compost bin!

For more information, contact Public Affairs Specialist Michelle Trejo at 661-441-5944 or mtrejo@palmdalewater.org.



Introducing Our Field Customer Care Representatives

This is the PWD team in the field helping customers with their water issues. Please be aware that they will never request or collect payments. (L-R) Pedro Moreno, Senior Rep Bob Wallace, Anthony Dupleasis, Jim Hatfield and Anthony Garcia.

In-Person Board Meetings Return

After years of teleconference meetings due to the pandemic, we invite you to join us every second and fourth Mondays of the month at 6 p.m.

Find the Board agenda on our website, www.palmdalewater.org.



**PURE
WATER**
ANTELOPE VALLEY
A Palmdale Water Project

Conservation Garden to be Built at Pure Water AV Demo Facility

PWD is the recipient of a \$450,000 grant from the California Department of Water Resources for a conservation garden at the Pure Water AV Demonstration Facility.

The grant will cover most of the cost for the proposed 13,250-square-foot garden that will feature drought tolerant native plants. It will be an educational garden where customers interested in landscape conversion can get plant and design ideas and where students can take field trips to learn about xeriscape.

Plans call for the garden to wrap around the demonstration building located at the most easterly portion of the District's Avenue Q property. Water generated by the facility will be used for watering the garden.

The Pure Water AV Demonstration Facility and the garden are scheduled to be completed in 2024. To learn more about Pure Water AV, go to www.purewaterav.org.



Ways To Pay

Pay your bill with cash at 7-Eleven, Family Dollar, or our main office. For any billing questions, call 661-947-4111.



PWD Careers

Are you interested in joining PWD? Recruitment is ongoing. To learn more and apply, visit <https://bit.ly/PWDCAREERS2023>.



CONTACT US!

CUSTOMER CARE: 661-947-4111
EMERGENCY LINE: 661-947-4114

FAX: 661-947-8604

WATER-USE EFFICIENCY: 661-947-4111 Ext. 5002

PAY YOUR BILL BY PHONE 24/7: 855-498-9969

PAY ONLINE:
PALMDALEWATER.ORG

PAY NEAR ME: PAY WITH CASH AT ANY 7-ELEVEN OR FAMILY DOLLAR LOCATION WITH YOUR PWD STATEMENT.

2029 EAST AVENUE Q
PALMDALE, CA 93550

Wanted:
Water Superheroes for
2023 Earth Day Contest



PALMDALE WATER DISTRICT
IS HOSTING THE
"BE A WATER SUPERHERO"
COMIC STRIP CONTEST FOR
GRADES K-8!

In celebration of Earth Day, we want young water superheroes to submit a comic strip that showcases their heroic water-saving adventures.

The deadline to submit is April 20, 2023, before 4 p.m.

For contest details, visit <https://bit.ly/PWDEARTHDAY23>.
Send submissions to water_conservation@palmdalewater.org.

*Only schools within PWD's service boundaries are eligible to participate. All entries become the property of PWD. Only one entry per student.

FOR MORE INFORMATION, CONTACT WATER-USE EFFICIENCY SPECIALIST Robert Rosati at 661-441-5943.

*Ad provided by the City of Palmdale.

OPENING DAY SATURDAY, MAY 27

Get your season pass today and save.
Hurry, early bird sale ends May 26!



Celebrating 17 years of world-class, affordable family fun!

www.DryTownWaterPark.com

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The Pipeline is published by Palmdale Water District's Public Affairs Department.

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Mission Statement

Since 1918, the Palmdale Water District has provided high-quality water at a reasonable cost. We pride ourselves on great customer care; advocating for local water issues that help our residents; educating the community on water-use efficiency; and leading our region in researching and implementing emerging technologies that increase operational efficiency.